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#### **CHAIRS FOREWORD**

It gives me great pleasure to present the 2012 Annual Report for the Pacific Immigration Directors' Conference (PIDC). The Annual report is all about being accountable to our Members. It is about reporting back to our members on the work that has been undertaken in 2012. I can never stress how important immigration departments are to the PIDC; your organisation, and it is for this reason that we are obligated to report back to our members, the owners of this organisation.

2012 will certainly go down in our short organisational history as one of the most challenging that the PIDC has experienced. In my three year term as Chair, this has been a busy year where the Management Board, Members and the Secretariat have had to combine our collective efforts as a family to address legal issues that were important to the growth of our organisation. We certainly acknowledge in appreciation the support Management Board members have provided to the Secretariat to ensure that we continued to deliver

on our core services to PIDC members. In spite of staffing limitations, the Secretariat through the strong support of the Management Board has been able to continue working towards delivering its core service to all our members.

2012 has been a significant and rewarding year for PIDC. One of the most significant achievements has been the Members' endorsement for the PIDC to obtain legal entity status through a host country headquarters agreement. Significant in the sense that it has taken us close to six years to reach this stage and the challenge now is seeing through the legal and governance processes to establish legal entity status. Obtaining legal entity status means a lot to our organisation as it takes us to another level of operation and the services we will be delivering to our members. Most importantly, it further strengthens our vision to become the preeminent immigration organisation of the Pacific region.

The PIDC has completed another excellent year, achieving sound results that raise the standards of our organisation. The positive outcomes were the result of the combined efforts of the Management Board and the Secretariat with the support of the wider membership. The Board is optimistic about the 2013 business year and expects to achieve stronger results than in 2012, especially with the formalisation of the PIDC as a legal entity status.

I take this opportunity to convey my appreciation to my fellow Board Members and the Secretariat for their invaluable support and tireless contributions throughout the year. Without their contributions, the success achieved by PIDC in 2012 would not have been possible.

George B. Bogiri Chair





#### **ACTING HEAD OF SECRETARIAT'S YEAR IN REVIEW**

One of the most important uniting factors in 2012 was how members acknowledged and upheld the organisation's values of commitment, openness, family and teamwork, trust, integrity, innovation and flexibility, good governance, rule of law and leadership. The organisation is relatively unique because it is one of the very few regionalbased organisations that deal directly with immigration officials on a regional and international level. Because of this membership, it offers significant growth opportunities for the organisation. Our greatest asset for growth is undoubtedly our immigration directors and officials throughout the Pacific. Their unwavering support and commitment to the values of the PIDC family and the vision of the organisation provides a strong platform for the organisation to grow stronger into the future.

2012 has been a challenging year and as we conclude this business year on a positive note, there are still major hurdles ahead as we work towards establishing our organisation's vision of becoming the preeminent immigration body in the Pacific. Despite the major challenges of 2012, the Secretariat has been able to continue delivering core services to our members and has even achieved a number of significant milestones in the last 12 months which include:

- Finalisation of the Comparative Legislative Study – January 2012
- First Management Board meeting 2012 Suva, Fiji, March 2012
- PIDC Operational Secondment Programme in Australia – April 2012
- PIDC Immigration Assessment Report to the Forum Regional Security Committee – June 2012
- Formalisation of PIDC/Intra African Caribbean and Pacific Migration Facility Joint Research Programme – June 2012
- Second Management Board meeting 2012 – Koror, Palau July 2012
- PIDC/Pacific Island Forum Secretariat/

- Oceania Customs Organisation Border Protection training – Kiribati, Palau and the Cook Islands - 2012
- First People Smuggling, Human Trafficking and Irregular Migration Workshop for frontline operational staff, Fiji – September 2012
- Third Management Board meeting 2012 Rarotonga, November 2012
- Members endorsement of the PIDC Strategic Plan 2013-2015 – November 2012
- 16th PIDC Conference, Rarotonga, Cook Islands –November 2012
- Unanimous endorsement to PIDC obtaining legal entity status through a host country head quarters agreement

We have already started to see an exciting phase of significant development with members' endorsement of the host country headquarters agreement to establish a legal entity status framework for the organisation. We have started work on moving towards the formalisation of

this headquarters agreement. The review of the PIDC Strategic Plan 2009 – 2012 was another important piece of work undertaken jointly by the Board and the Secretariat. These important decisions have been crucial to the growth of our organisation by establishing a clear pathway for us to become the preeminent immigration body in the region.

It is quite evident that the organisation is well-positioned operationally for growth. We have achieved positive results in 2012 and I thank all those involved for their commitment in realising

these positive outcomes. I especially thank our Chairman, Mr George Bogiri, Management Board members and our Principal Donors the Australian and New Zealand Government for their strong support and acknowledge the work and considerable contributions they have made in 2012.

I look forward to achieving further productive outcomes with their support in the coming year. 2012 will go down in our records as a year of challenges, but I believe we were well-placed to face these.

Finally, but not least, I want to acknowledge the hard work put in by our small team at the Secretariat in achieving another good year for PIDC. They deserve a massive Vinaka Vakalevu and a joint Pacific thumbs up for a job well done.

Vinaka Vakalevu

Akuila Ratu
Acting Head of Secretariat







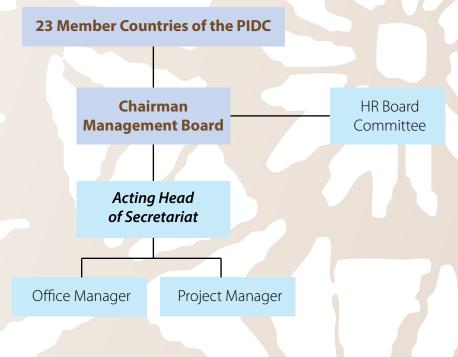




#### **GOVERNANCE**

### 2012 PIDC ORGANISATION STRUCTURE

PIDC has essentially a 3-tier structure with the top tier comprising the 23 Member countries and territories who are 'owners' of the organization. The second tier consists of an elected Management Board and its subcommittees and the third tier is formed by the Secretariat, headed by a Head of Secretariat aided by a Deputy Head of Secretariat who also has a supervisory mandate over the Office Manager. The current Deputy has been acting Head since February 2012 and concurrently serves as Board Secretary as well as Research Manager. The Project Manager is currently on a 12 month contract with three positions still to be filled; Head of Secretariat, Policy Leader and Training manager (Figure 1).







#### **MANAGEMENT BOARD**

The Management Board is the advisory arm of the PIDC. This comprises selected members whose functions are determined by the PIDC Strategy Plan and also include overseeing the operations of the Secretariat, implementing policy and decisions from each Annual Meeting, and developing and recommending Annual Work Plans and Strategic Plans every 3 years. The Management Board also has the power to convene workshops and works groups as required.

The Management Board members for 2012 included Vanuatu (Chair), Cook Islands (Vice Chair), Kiribati as the representative of Small Islands States, Australia and New Zealand (major funders), Federated States of Micronesia (Micronesia), Fiji (Melanesia) and Samoa (Polynesia). The sub-regional distribution of the Management Board has allowed for a fair share of representation at this important forum for our organisation.



#### **MANAGEMENT BOARD MEMBERS**



CHAIRMAN
MR GEORGE BOGIRI
(VANUATU)
Director General, Ministry of Internal
Affairs, Vanuatu



MR KAVE RINGI
(COOK ISLANDS)

Director of Immigration, Ministry of
Foreign Affairs and Immigration,
Cook Islands



MEMBER
NEMANI VUNIWAQA
(MELANESIAN REPRESENTATIVE)
Immigration Director, Ministry of
Defence and Immigration, Fiji



VAOSA EPA
(POLYNESIAN REPRESENTATIVE)
Chief Executive Officer,
Ministry of the Prime Minister and
Cabinet, Samoa



MR DAVID WOLPHAGEN
(MICRONESIAN REPRESENTATIVE)
Acting Chief of Immigration and
Labour, Federated States of Micronesia



TESSIE LAMBOURNE
(SMALL ISLAND STATES REPRESENTATIVE)
Permanent Secretary for Foreign Affairs,
Kiribati



MR. SIMON SCHIWY
(DONOR)
Assistant Secretary
International Cooperation Branch, DIAC,
Canberra, Australia



Mr. Shaun Driscoll
(Donor)
General Manager,
Intelligence, Risk & Integrity Division, INZ,
Wellington, New Zealand

#### **SECRETARIAT**



Mr Akuila Ratu Acting Head of Secretariat



Mrs Shirly Narayan Project Manager



Mr Sachindra Singh Office Manager

#### **FINANCE**

This financial report is based on the PIDC's Work Plan costs, personnel-related costs, costs of members' attendance at the PIDC Management Boards and Annual Conference, and other non-Work Plan related expenses. Funding from both New Zealand and Australia is granted on the basis of a financial year from July to June, therefore this report covers the period 1 July 2011 to 30 June 2012.

#### 2011-12 Financial Year Summary

Category NZ\$	Budget 11/12	Expense 11/12	Variance	
Personnel, Member Travel and Other Costs	668,996	609,827	59,169	
Management Board & Annual Conference Organisation	60,000	70,323	- 10,323	
General Administration	60,000	64,362	- 4,362	
Work Plan Expenses	215,926	94,722	121,203	
Total	1,004,923	839,235.30	165,687.72	

In December 2011, New Zealand finalised a multi-year funding model with the State Sector Development Partnerships Fund from January 2012 through to June 2016. This allows for better forward planning of multi-year PIDC funding. However, it should be noted that funding will still be subject to an annual review process.

Australia will be providing full financial year funding, as they have done previously. Australia's financial commitments are made on an annual basis and are likely to continue this way into the future, noting that funding for PIDC activities is reassessed and must be bid for each year.



#### **MANAGEMENT BOARD MEETINGS**

There have been three Management Board meetings in 2012. The following is a summary of these Board meetings:

### MEETING 1: SUVA, FIJI – 20 & 21 MARCH 2012

The 17th Management Board meeting of the PIDC, the first in 2012, was convened in Suva, Fiji on 20 and 21 March 2012 and attended by representatives from Vanuatu (Chair), Cook Islands (Vice Chair), Australia (Donor), Fiji (Melanesia) Federated States of Micronesia (Micronesia) Kiribati (Small Island States), New Zealand (Donor) and Samoa (Polynesia).

### **I**SSUES CONSIDERED BY THE MANAGEMENT BOARD

#### **Secretariat Report**

The Management Board noted with appreciation the PIDC Secretariat's report on its ongoing work programme and its commitment to successfully completing additional tasks set out by

the Management Board. The Board also encouraged the Secretariat to continue collaborative work with members and stakeholders.

# PIDC workshop on managing people smuggling, human trafficking and irregular migration for immigration operational staff

The Management Board endorsed the implementation of the workshop on training immigration operational staff on People Smuggling, Human Trafficking and Irregular Migration and confirmed that this workshop would be hosted in Nadi in August / September 2012. The Management Board was appreciative of the support offered by Australia and New Zealand to implement this regional workshop. There was general agreement that the PIDC needed to continue raising awareness and building immigration department's capacity and expertise on people smuggling and human trafficking in the region.

#### PIDC/ACP joint research project

The Management Board welcomed the collaborative research work that the PIDC Secretariat was to jointly undertake with the African Caribbean and Pacific Observatory on Migration in the Pacific region. Research findings from this collaborative work will be useful in understanding the direct and indirect factors influencing irregular migration in the region.

#### **Operational Secondment**

Noting the importance of capacity building within Pacific Island immigration systems, Management Board welcomed and thanked Australia for confirming its second operational secondment with DIAC for Pacific Island immigration staff. The Board welcomed the Selection Committees selection of the successful candidates and hoped that the candidates from Kiribati and Tonga would benefit from the opportunity.

#### **Independent Board Member**

Management Board expressed with appreciation the contribution and guidance provided by the former Independent Board Member (IBM) to PIDC from 2010-2011.

#### **Secretariat Staffing**

The Management Board discussed the difficulties raised by Fiji in issuing work visas to non-Fijian nationals to work at the PIDC Secretariat given that PIDC is not a legal entity. The Board acknowledged that it is Fiji's sovereign right to take such a position, but also recognised that this would create other difficulties for the operation of PIDC, particularly in terms of staffing requirements for the Secretariat.

#### **PIDC Legal Entity Status**

The Management Board noted the Entity Status Sub-Committee's assessment of the option to pursue legal entity status via an umbrella organisation option, and agreed that there was a need to further undertake wide ranging consultation within the membership to further assess this option, and the

submission of any alternate entity options including the Independant entity status. The Management Board encouraged Members to consult widely within the members they represent and to provide detailed feedback prior to the July Management Board meeting to ensure that the agreed option would be a true reflection of their members' position.

### PIDC 2012 Annual Conference Preparations

The Management Board acknowledged with appreciation the work of the Cook Islands in preparation for the 2012 Annual Conference to be held in Rarotonga. The Management Board agreed that the July Management Board meeting would finalise the Conference agenda, and members expressed their anticipation to attending the 2012 Annual Conference in the Cook Islands.

#### **PIDC Training Priorities**

Management Board noted various capacity building initiatives being planned with the support of donors and trainers and noted the progress being made to deliver basic border protection training

and the Document Examination Principal Application to PIDC Members in 2012.

### **MEETING 2: KOROR, PALAU - 17 & 18 JULY 2012**

The 18th Management Board meeting of the PIDC, the second in 2012, was convened in Koror, Palau on 17 and 18 July 2012 and was attended by representatives from Cook Islands (Vice Chair), Australia (Donor), Fiji (Melanesia), Palau (Micronesia), Kiribati (Small Island States), New Zealand (Donor) and Samoa (Polynesia). In the absence of the Chair, the Vice Chair chaired the 18th Management Board meeting.

### ISSUES CONSIDERED BY THE MANAGEMENT BOARD

#### **PIDC Legal Entity Status**

The Management Board discussed the PIDC Entity Status options and agreed to develop a detailed analysis of options, specifically the Pacific Island Forum Secretariat partnership/ umbrella organisation and the host country Headquarters agreement with either Fiji or Samoa. The Board encouraged Members to consult widely within the membership they represent to ensure that the agreed option would be a true reflection of members' position.

#### **Secretariat Report**

The Management Board noted with appreciation the PIDC Secretariat's report on its ongoing work programme and its commitment to successfully completing additional tasks set out by the Management Board. The Management



Board encouraged its members to continue assisting the Secretariat in delivering its outcome. Board members expressed appreciation to Australia and New Zealand on the capacity building programmes they continue to deliver in the region. The Management Board supported the reprioritisation of the Secretariat's work plan, agreeing to reallocate resources to priority key activity areas beneficial to members.

#### PIDC strategic plan 2013-2015

The Management Board appreciated the ongoing work undertaken by the Secretariat for the PIDC Strategic Plan 2013-2015. It was noted that the PIDC new Strategic Plan will be a crucial document indicating the way forward for PIDC for the next three years. The Board offered to assist the Secretariat with the finalisation of the Strategic Plan and progress this further for endorsement at the 2012 Annual Conference.

#### PIDC workshop on managing people smuggling, human trafficking and irregular migration for immigration operational staff

The Management Board endorsed the implementation of the workshop for People Smuggling, Human Trafficking and Irregular Migration Workshop for immigration operational staff this year (2012) and confirmed that this workshop will be hosted in Nadi by the end of September 2012. The Management Board was appreciative to the support offered by Australia and New Zealand to implement this regional workshop. There was general agreement that PIDC needed to continue raising

awareness and building the capacity of immigration departments and expertise in the region on people smuggling and human trafficking.

#### **PIDC 2012 Annual Conference**

The Management Board acknowledged with appreciation the work of Cook Islands Immigration was undertaking in preparation for the 2012 annual Conference to be held in Rarotonga. The Management Board agreed that the 2012 annual Conference will be hosted in Rarotonga from 21-23 November 2012 focusing on the theme, "Securing Pacific oceanic gateways through effective use of information".

### MEETING 3: RAROTONGA, COOK ISLANDS – 19 NOVEMBER 2012

The 19th Management Board meeting of the PIDC, the third in 2012, was convened in Rarotonga, on 19 November 2012 and attended by representatives from Cook Islands (Vice Chair), Australia (Donor), Fiji (Melanesia), Palau (Micronesia), Kiribati (Small Island States), New Zealand (Donor) and Samoa (Polynesia). In the absence of the Chair, the Vice Chair chaired the 19th Management Board meeting.

### Issues Considered by the Management Board

#### **PIDC Legal Entity Status**

The Management Board discussed the PIDC Entity Status options and agreed to recommend a host country headquarters agreement to the Conference, including specific tasking for the Governance and Human Resource Committees to undertake to finalise the legal entity status process.

#### PIDC strategic plan 2013-2015

The Management Board appreciated endorsed the PIDC Strategic Plan 2013-2015 and tasked the Secretariat to present the finalised PIDC Strategic Plan 2013-2015 and 18 month Work Plan at the 2012 Annual Conference.

### Annual conference meeting protocol

The Management Board welcomed and endorsed the proposal for the Outgoing Chair to be seated next to the New Chair at the head of the Conference meeting table.

#### PIDC workshop on managing people smuggling, human trafficking and irregular migration for (PSHT&IM) immigration operational staff

The Management Board supported the outcomes of the first PSHT&IM workshop for operational staff and will be considering recommendations on future works.





#### **2012 PIDC SECRETARIAT WORK PLAN**

The Secretariat, in consultation with the Management Board, reviewed its 2012 Work Plan following the departure of the former Head of Secretariat and Policy Advisor. This was in light of our limited staffing capacity, which resulted in the need to prioritise key activity areas we promised to deliver against those that were beyond our staffing capacities. Accordingly, our annual work plan for 2012 focuses on four key activity areas

that we have progressively worked towards completing and successfully delivering:

KAA 1: Policy and Legislation Reform KAA 2: Data information exchange, research and analysis

KAA 3: Advocacy, liaison and representation

KAA 4: Building knowledge and expertise

Work on some activity areas has

been postponed until 2013 or beyond when the Secretariat has a full staffing capacity:

Supporting immigration policy Engagement with members People smuggling, human trafficking and irregular migration report

However, in spite of this limitation, the Secretariat has been able to deliver on majority of its core activities.





#### **KAA 1: POLICY AND LEGISLATION REFORM**

#### PROJECT 1: SUPPORTING IMMIGRATION POLICY

In 2012, the Secretariat did not have in its staffing roster a Policy Advisor and has generally provided policy advice by directing enquiries to international standard documentary sources, model legislation, and reports to members, and facilitating communication with other immigration departments whose expertise could be accessed by other members seeking immigration policy advice. Through this strategy, the Secretariat was able to communicate directly with members on requests for policy and legislative advice and to coordinate advice on regional and international issues relevant to national policy.

#### **Meetings and forums**

The policy interests of members were represented through various forums and meetings throughout 2012. The

Secretariat provided reports and input to the Pacific Islands Forum Secretariat (PIFS)-led Working Group on Strengthening Information Management. The working group completed a workshop programme in 2012, bringing together information managers from all regional and national law enforcement agencies to discuss modalities that would enhance information exchange in the region.

#### Policy-level relationship building

The Secretariat continues to develop links at a policy level with various international and regional organisations. These currently include:

- Forum Fisheries Association (FFA)
- International Organization for Migration (IOM)
- Intra-ACP Migration Facility
- Oceania Customs Organisation (OCO)
- Pacific Aviation Safety Office (PASO)

- Pacific Islands Chiefs of Police (PICP)
- Pacific Islands Forum Secretariat (PIFS),
- Political and Security and Economic Governance Directorates
- Pacific Transnational Crime Coordination Centre (PTCCC)
- Regional Rights Resource Team (RRRT)
- United Nations High Commissioner for Refugees (UNHCR)
- United Nations Office on Drugs and Crime (UNODC)

### PROJECT 2: STRENGTHENING LEGISLATION IN THE REGION

The Secretariat recently coordinated a major legislative review work for four PIDC member immigration departments. Six PIDC members had stated at the 2010 PIDC Conference that they were in the process of, or planning to, develop new immigration legislation. These were the Cook Islands, Federated States of Micronesia (FSM), Kiribati, the







Marshall Islands, Papua New Guinea (PNG) and Tuvalu. The Cook Islands was already at an advanced stage, and the Marshall Islands indicated that they had received funding from the United States to engage a specialist to draft legislation for them.

With assistance from the PIDC Internal Project Committee, a project proposal targeting four PIDC members specifically Kiribati, FSM, Tuvalu and PNG was developed. This proposal focussed on undertaking a comparative analysis of each member's immigration legislation against the PIDC legislation framework which would be a useful initial step in assisting members consider their needs for their new legislation.

The Secretariat engaged a specialist on a consultancy basis to complete the analysis of immigration legislation in FSM, Kiribati, PNG and Tuvalu. The analysis involved a desk-based study using the PIDCs' legislation framework and each country's immigration legislation as the basis of the comparative legislative study. The report maps out the individual members' legislation against each provision of the PIDC legislation

framework. It built on the process and identified the key areas of focus and the opportunities or options available to improve/review the legislation of the individual member country. A comprehensive examination of the immigration legislation was provided and for each of the assessments, recommendations were suggested to progress the work if needed.

### PROJECT 3: KIRIBATI STANDARD OPERATING PROCEDURES

Kiribati Immigration, with assistance from the Secretariat, has completed a first draft of a manual containing approximately 50 standard operating procedures. The manual will assist with training both immigration officers and police officers with immigration responsibilities on outer islands, and will be a key reference source to help ensure consistent application of immigration legislation. The development of the manual is also considered a key step to ensuring Kiribati Immigration is wellplaced to develop new legislation that meets their needs. The Secretariat is closely monitoring progress of work undertaken by Kiribati Immigration and is prepared to progress their initiative when required.





#### **KAA 2: DATA, INFORMATION EXCHANGE, RESEARCH AND ANALYSIS**

#### **PROJECT 1: PIDC WEBSITE**

The Secretariat continues to update the PIDC website on a regular basis and encourages members to provide immigration updates regularly. The Secretariat continues to guide members to resource materials available on the website, which they can use for their work.

# PROJECT 2: ANNUAL COLLECTION PLAN AND PEOPLE SMUGGLING, HUMAN TRAFFICKING AND IRREGULAR MIGRATION REPORT

The PIDC Secretariat had sent out the Annual Collection Plan (ACP) Survey to the PIDC membership in January 2012, with a March 2012 deadline, allowing members three months to complete the survey. The Secretariat received responses from 12 member countries and continues discussion with the other remaining countries to identify how we can improve responses in the future. Members that ha submitted

their annual reports are Australia, Federated States of Micronesia, Fiji, French Polynesia, Kiribati, New Zealand, Niue, Palau, Republic of Marshal Islands, Samoa, Solomon Islands and Tonga. The PIDC annual collection plan draws together into one place all the immigration data that the Secretariat seeks to acquire each year from members. By completing this collection plan members ensure that the organisation can continue to provide a unique regional perspective. Moreover, it is through the data members provide that the PIDC is able to identify issues, advocate on behalf of members and provides a clear evidence base for policy recommendations to enhance immigration and border management within the region.

The Secretariat will be making a combined report with the joint PIDC/ACP research on people smuggling, human trafficking and irregular migration to be published in 2013.

### PROJECT 3: PIDC IMMIGRATION INTELLIGENCE BULLETIN

The Secretariat continues to send out its monthly Immigration Intelligence Bulletin and Alerts including extending its intelligence network with other regional law enforcement units. The PIDC Immigration Intelligence Bulletin is a service that is highly appreciated by members and law enforcement agencies on our distribution list. Most importantly, it is proving to be a reliable information network that has recorded positive outcomes in terms of real time information distribution and communication. The Bulletin continues to raise awareness on recent trends of irregular migration occurring in the region and the reports are now widely distributed throughout the Asia-Pacific region. It is raising interest amongst other law enforcement intelligence agencies in the region on the value and quality of the reports. The Secretariat has received interest from law enforcement







agencies in the Asian region and the United States seeking to be part of our circulation list.

### PROJECT 4: PIDC TRANSNATIONAL CRIME ASSESSMENT

The Secretariat submitted a PIDC immigration assessment to the 2012 Forum Regional Security Committee meeting providing an assessment on the movement of people in the Oceania region and the potential risks this poses. The report used the 2010 ACP survey, PIDC Immigration Intelligence Bulletins and alerts as sources of its assessment of immigration trends in the region. The report presents a regional perspective on the immigration issues and challenges facing law enforcement agencies in the region, and points to emerging immigration trends. This year's assessment reiterates the need to work together to manage our borders in light of the increasing sophistication of criminal elements and networks travelling through or into the region with the purpose of exploiting our vulnerabilities to make profit illegally.

#### PROJECT 6: PIDC/INTRA ACP FACILITY JOINT RESEARCH PROGRAMME

The PIDC Secretariat with the Intra African, Caribbean and Pacific (ACP) Facility on Migration in the Pacific region had formalised a collaborative research programme focusina on irregular migration in the Pacific region. Research findings from this collaborative work will be useful in understanding the direct and indirect factors influencing irregular migration in the region. Approval was given by the PIDC Management Board in March 2012 and from the ACP Secretariat in June 2012. Due to the late commencement of the assessment, it is anticipated that the research and field visits will continue until the end of March 2013. The final report will be produced at that time.

## PROJECT 7: FACILITATION OF MOVEMENT OF THIRD COUNTRY NATIONALS

The Secretariat has continued to receive requests from members to facilitate communication between PIDC Member jurisdictions on the removal or deportation of third country nationals through transit destinations in the Pacific. The Secretariat, using its contacts within the PIDC membership, has been able to facilitate coordination of movement of returnees and deportees to their country of origin through the Pacific. One of the challenges faced during movement of third country nationals are the costs involved and members capacity and resources to facilitate these movement especially if transit time is more than 48 hours.





#### **KAA 3- ADVOCACY, LIAISON AND REPRESENTATION**

### PROJECT 1: ENGAGEMENT WITH MEMBERS

The Acting Head of Secretariat continues sending out Secretariat updates during the year from his desk. The report provides an update of PIDC events to members and insight into the work of the organisation throughout the region. These updates intend to build a sense of ownership amongst members. The Secretariat communicates on an adhoc basis directly with members raising questions on specific PIDC activity.

As part of its Advocacy Plan the Secretariat since 2010 has been undertaking country visits to our members. The outreach programme is for the Secretariat to strengthen relationships with members including Minsters/CEO/Directors, delivering services that members' value, raising the profile of the PIDC amongst members, their national government and regional stakeholders and understanding immigration issues that affect members,

their national governments and the region. Most importantly the advocacy programme was seen as a medium to promote a sense of ownership and cooperation amongst members. A marked impact of the advocacy programme has been the increased attendance of immigration Directors at our Annual Conferences.

This year, due to staff limitation, the Secretariat has had to combine country visits with other regional commitments. Under this new approach the Secretariat has been able to visit American Samoa, Cook Islands, Fiji, Palau and the Solomon Islands and is expected to also undertake an advocacy programme in Tuvalu by the end of the year.

# PROJECT 2: NATIONAL, REGIONAL AND INTERNATIONAL REPRESENTATION

The Acting Head of Secretariat has attended and participated in the following fora as part of the

Secretariats 2012 advocacy, liaison and representation programme:

- (a) Visited American Samoa to reestablish links with the American Samoan Immigration department;
- (b) Oceania Customs Organisation Annual Conference in American Samoa;
- (c) Pre-Forum Regional Security

  Committee meeting in Suva, Fiji;
- (d) PIFS Information Management Workshop in Suva, Fiji;
- (e) Forum Regional Security Committee Meeting;
- (f) Regional meeting of Civil Aviation Directors in Fiji;
- (g) Border Control Protection Training Committee;
- (h) Pacific Islands Chiefs of Police Annual Conference, Honiara, Solomon Islands;
- (i) Solomon Islands Immigration, Honiara, Solomon Islands; and
- (j) Cook Islands Immigration, Rarotonga, Cook Islands

Additionally the Secretariat has established an open line of communication with our members making courtesy telephone calls to Directors from time to time to update Directors on some regional or national issues that would be of interest to their departments. Some of the issues discussed include hosting of PIDC meetings, Regional and international forums on immigration related issues, irregular people migration in the region, training programmes, PIDC operations and policies and planned country visits as part of the advocacy programme.

### PROJECT 3: ENGAGEMENT WITH REGIONAL ORGANISATIONS

The Secretariat values its relationship with other regional organisations and works towards strengthening this working relationship. This strong working relationship was recognised when PIDC signed a Memorandums of Understanding with the Oceania Customs Organisation in 2000 and the Pacific Islands Chief of Police in 2007. The Secretariat continues to liaise with these two law enforcement

agencies in 2012 through Conferences, intelligence exchange and training programmes. Additionally the Secretariat attended the Regional Civil Aviation Directors Annual Conference establishing network with this regional body as there are opportunities in border control programmes that we could potentially be involved with in the future.

### Pre Forum Regional Security Committee Meeting (Pre-FRSC)

The Secretariat continues to participate in this important regional forum for law enforcement agencies which meet annually to discuss and finalise the annual Pacific Transnational Crime Assessment. The Secretariat presents at this forum an immigration assessment of emerging regional trends in the region. The forum provides the opportunity for PIDC to highlight immigration issues and challenges facing immigration agencies in the region and recommending areas that government officials can make a commitment to addressing at the leaders meeting



#### Working Group for Strengthening Information Management

The PIDC Secretariat is also a member of the Working Group for Strengthening Information Management (WGSIM) which was established in 2010. The WGSIM is a small working group chaired by the Forum Secretariat Law Enforcement Unit and including enforcement Secretariats law tasked to consider further initiatives strengthening information management at both national and regional levels. The WGSIM has met on three occasions in 2011 and reported its activity to the Forum Regional Security Committee Meeting. In April 2012, PIFS hosted a regional workshop on Law Enforcement Inter-Agency Information and Intelligence management in Suva, Fiji. The Workshop brought together senior Customs, Police, Immigration and Fisheries Enforcement Officials representing more than 36 Pacific Island forum government agencies. The Secretariat participated in this workshop as one of the resource persons and will be working in close collaboration with other WGSIM members in future meetings that will examine how jurisdictions can enhance information sharing capability especially intelligence capability at the national level.

### PROJECT 4: ENGAGEMENT WITH INTERNATIONAL ORGANISATIONS

### Intra- African Carribbean and Pacific (ACP) Facility on Migration

The Secretariat has for the first time entered into a joint research programme with the Intra African, Caribbean and

Pacific (ACP) Facility on Migration in the Pacific region to undertake a joint research project that tries to understand the direct and indirect factors influencing irregular migration in the region. This research programmes highlights the recognition given to PIDC by other international organisations dealing with immigration issues and provides another opportunity at raising our profile further in the region.

#### UNODC Voluntary Reporting System on Migrant Smuggling and Related Conduct (VRS-MSRC)

The Secretariat has been working closely with UNODC in delivering its pilot phase of the voluntary reporting system on migrant smuggling and related conduct. The VRS-MSRC is an internetbased, secure IT solution that collects, analyses and shares information on migrant smuggling, irregular migration and other related conduct. The VRS-MSRC is a reporting system that securely provides participating states with upto-date information at the click of a button. The VRS-MSRC system is flexible enough to deal with different national data collection systems and still allow for meaningful analysis, its user friendly and has the ability to collate contextual information for the interpretation of data.

The Secretariat has been part of the working group that had worked on the reporting template since 2011 and had presented the challenges that PIDC members would face in relation to the reporting template. The pilot phase included Australia, Fiji, New Caledonia, New Zealand and Tonga undergoing a reporting period. The Secretariat has

been closely monitoring the outcomes of this pilot phase and will be working with UNODC in this regard. This project is important as it:

- i. provides a platform for law enforcement experts to exchange information on migrant smuggling trends; and
- ii. contributes to fostering networks of law enforcement experts in response to migrant smuggling.

This project is part of the 4th Ministerial Conference of the Bali Process on People Smuggling, Trafficking in Persons and Related Transnational Crime agreement where Ministers had agreed to strengthening engagement on information and intelligence sharing. This underscores the high value that we can all derive from enhancing information sharing at a regional and national level.

#### **PIDC Workshop**

The Secretariat worked closely with regional and international organisations in order to harness their expertise to deliver on specialist subjects relevant to the objectives of PIDCs' People Smuggling, Human Trafficking and Irregular Migration workshop for operational staff in late September 2012. The Secretariat worked with the following organisations delivering a highly successful workshop: United Nations Office for Drugs and Crime (UNODC), United **Nations** Commissioner for Refugees (UNHCR), International Organisation for Migration (IOM) and Regional Rights Resource Team (RRRT). This Workshop is discussed in more detail at 3.4.











**KAA 4: BUILDING KNOWLEDGE AND EXPERTISE** 

### PROJECT 1: PROJECT MANAGEMENT

The PIDC has been undergoing a change management process incorporating links between the PIDC's overarching Strategic Plan and individual Secretariat staff work plans with an emphasis on linking activities to outputs and results. Such an approach ensures better targeting of resources, improved accountability and traceability for monitoring and evaluation purposes. Some of the major tasks achieved so far includes the linking of projects undertaken by Secretariat to the 2009-2012 PIDC Strategic Plan and a similar process is reflected with the new 2013-2015 PIDC Strategic Plan (18-month Workplan). With various consultations with PIDC staff and guidance from Management Board, the Secretariat has achieved a valuable task streamlining some of their activities into project formats under the four key program areas of PIDC.

The new work plan templates were completed early in 2012 and these were presented by the Secretariat to the first Management Board meeting (Fiji) and this was one of the results of utilization of project management tools based on best management practice to assess the usefulness of Secretariat activities. Various consultations with PIDC staff were undertaken to maintain consistent communication within the Secretariat in keeping everyone well informed of proposed changes to existing practice.

The new project progress report templates were endorsed by the second Management Board meeting held in Palau and these reports will be used by the Secretariat for future reporting on their current and new projects providing a snapshot of the progress of activities undertaken by the Secretariat.

### PROJECT 2: REVIEW OF PIDC STRATEGIC PLAN 2009-2012

The 2011 PIDC Annual Conference initiated discussions on the review of the current Strategic Plan 2009-2012 and the first Management Board meeting held in March identified further challenges for the new Plan. A half-day workshop was held for the Management Board members in March that helped finalize the areas requiring clarifications in the new PIDC Strategic Plan 2013-2015. A further review of the draft Strategic Plan was undertaken at the second and third Management Board with a finalised version presented by the 2012 Conference. The review of the Strategic Plan provided the opportunity for Board members to reassess the overall strategic goals and objectives of PIDC, a reassessment of the values of the organisation, identification of key areas of focus for PIDC with the required technical capacities in the next three years, introduction of key performance indicators for the Plan and the Plans monitoring process.

Members consequently endorsed the new Strategic Plan 2013-2015 and the 18 month costed Work Plan from January 2013- June 2014. The Execution of the new Strategic Plan 2013-2015 is critical to the success of the Plan and will impact on all levels of PIDC programmes. One of the progressive steps towards the execution of the Plan is captured in the 18 month Work Plan.

### PROJECT 3: PIDC OPERATIONAL SECONDMENT PROGRAMME

The Management Board had selected two candidates from Kiribati and Tonga Immigration to attend the Australian operational secondment programme. The two selected officers attended an intensive week long secondment in Australia from 21-25 May 2012. The secondment programme exposed the officers to a specific range of experiences and built capacity in the secondee's home organisation. Prior to their departure, the Secretariat had met the officers in Nadi to discuss their secondment report which have been submitted to the Secretariat on their return.

Both officers agreed that the experience was beneficial to them and it would assist them in raising standards back at their home office. In terms of recommendations for future improvements to the programme, both officers felt that there was a lot of information that they were exposed to in one week, and they recommended that future attachments should be spread out over a two week period.

## PROJECT 4: TRAINING OF IMMIGRATION STAFF IN THE REGION

The PIDC Secretariat continues to organise and facilitate training of immigration staff in the multi-faceted tasks of border control. The Secretariat has successfully assisted in the coordination of the following trainings:

#### **Joint Border Protection Training**

The joint Border Protection training is an ongoing initiative that was started in 2010 working towards building and strengthening the skills of law enforcement officers to better manage borders in the region. This joint training initiative is jointly undertaken by PIDC,

OCO and PIFS delivering in-country training to a number of selected countries depending on funding that is provided through PIFS. This training programme is at a basic level and introduces border control officers to some core functions of immigration and customs work. Since 2010, the joint border protection training has been successfully delivered in Vanuatu, FSM, RMI, Kiribati, Palau and the Cook Islands recently in late 2012. Border control agencies and airline personnel participating in these programmes have been trained to identify travel documents that have been altered, understand the modus operandi of organised crime, identify individuals, interview suspected techniques and increased networking and understanding of the different border control roles of border control agencies. PIDC uses the services of Australia's Department of Immigration and Citizenship (DIAC) and Immigration New Zealand (INZ) trainers to deliver the immigration components of this basic course programme.

Overall this workshop was well received by law enforcement agencies that participated in the programme. The joint training approach with the Oceania Customs Organisation, Pacific Immigration Director's Conference and PIFS Law Enforcement Unit highlighted the value in agencies working together. Workshop attendees commented on this positively. The attendees have been able to draw upon the trainer's respective expertise and sought advice on other areas such as management of the border processing activity, transnational organized crime and even issues of integrity and transparency.



### Document Examination Principals and Application (DEPA) Course

The PIDC has been coordinating the advanced DEPA course provided by specialist DIAC trainers since 2006. Australia, New Zealand and the Pacific Island Forum Secretariat continue funding this annual course which was hosted in Samoa in September of 2012. The training included a two day facial comparison course which is proving successful since it was introduced in the training package in 2010. The document examination training was delivered by experienced DIAC forensic document examiners on:

- i. Forensic decision making process;
- ii. Correct use of document examination equipment;
- iii. Demonstration of equipment and practical exercises;
- iv. Identification of paper and security features;
- v. Hands on examination of documents to detect fraud; and
- vi. Recording methodology for examination and results.

#### Human Trafficking, People Smuggling and Irregular Migration Workshop

PIDC hosted its inaugural Workshop on People Smuggling, Human Trafficking and Irregular Migration for operational staff in Nadi from 25-27 September 2012. The Workshop was coordinated and facilitated by the PIDC Secretariat with the support of the Australian Department of Immigration (DIAC) and Immigration New Zealand (INZ). The Workshop was an outcome of the PIDC Management Board meeting in Fiji on March 2012. The Workshop was attended

18 participants, representing the immigration departments from the Governments of Cook Islands, Federated States of Micronesia, Fiji, Kiribati, Marshall Islands, Nauru, Papua New Guinea, Samoa, Solomon Islands, Tonga, Tuvalu and Vanuatu. The Pacific Island Forum Secretariat participated as an Observer and representatives from DIAC, INZ, United Nations Office on Drugs and Crime (UNODC), International Organization for Migration (IOM), Regional Rights Resource Team (RRRT) from the Secretariat of the Pacific Community and the United Nations High Commissioner for Refugees (UNHCR), facilitated sessions of the workshop.

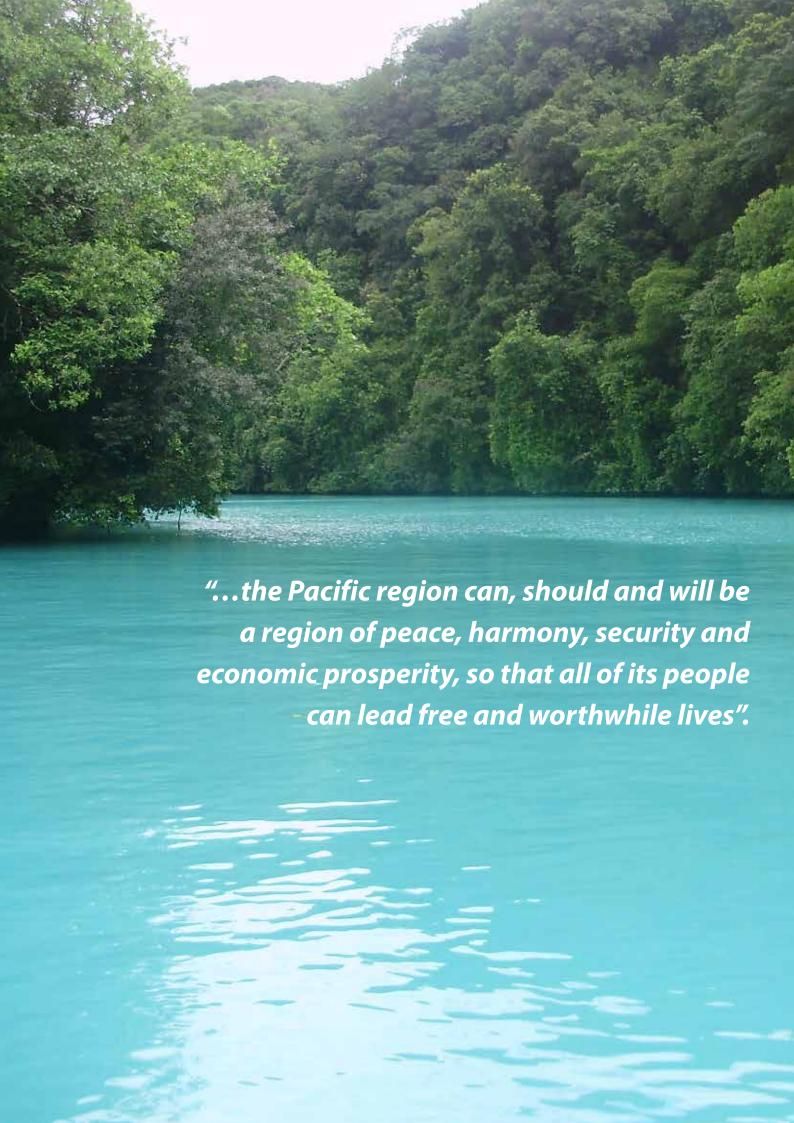
The workshop provided participants the opportunity to understand the current context of irregular migration, including specifically people smuggling and human trafficking in the region, understand and recognise the responsibilities of Pacific Island countries to protect the human rights of genuine refugees and victims of human trafficking, be informed about the range of existing tools and guidance on offer from regional and international organisations to assist in undertaking preventative initiatives and dealing with cases of irregular migration and any arising protection cases. Most importantly the forum created more dialogue between participants on pertinent issues emerging from people smuggling and human trafficking cases. Workshop participants recognised the value of having specialist training on Human Trafficking, People Smuggling and irregular people movement for targeted staff and encouraged PIDC with the Secretariat, to continue

implementing further training for operational staff in the region on how to detect and manage cases of people smuggling, human trafficking and irregular migration.

#### Pacific Regional Immigration Identity Project/Intelligence Training Programme (PRIIP/INTEL)

The overarching purpose of the PRIIP is to develop a national and regional approach to assisting participating jurisdictions to detect measure, investigate, prosecute and prevent the use of identity crimes. New Zealand undertook a review PRIIP programme in 2012 and recommendations emerging from the review will be adopted in a new programme approach in 2013. The new programme is expected to build on the strengths that had been developed through the first three stages of the programme that had been implemented from 2009-2011.







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