



## **Pacific Immigration Development Community**

2023 Regular Annual Meeting

20-22 June, Port Vila, Vanuatu

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### **Agenda item 13: Online Learning and Development Platforms for the Pacific**

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#### **Recommendations**

Members are to note how online platforms can be utilised for self-train materials and resources to help immigration officers navigate immigration processes, understand requirements, and prepare for any associated challenges.

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#### **Purpose**

This session provides an opportunity for Members to discuss the resources available through online learning and development platforms that PIDC Members can assess for immigration related resources.

#### **Background**

2. Online platforms provide immigration officers with the opportunity to learn at their own pace, without the need for direct instruction or guidance from a trainer or facilitator. These online platforms employ multimedia elements to enhance the learning experience. They use a combination of text, images, videos, audio recordings, and interactive exercises to present information and engage learners. This is one of the advantages of online self-train platforms is that it caters to different learning styles and helps create a more immersive and engaging learning environment.

3. This session will include a presentation from Papua New Guinea Immigration and Citizenship Authority (PNGICA) on the utilisation of online platforms for capacity building and awareness, such as online training portals, websites for training resources, etc. They will also highlight how the Membership can utilise online platforms for self-train materials and resources to help immigration officers navigate immigration processes, understand requirements, and prepare for any associated challenges.